



OWNER'S MANUAL

NATURAL FIBER COATINGS

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WARRANTY MANUAL

The product warranty refers to handcrafted natural fiber coatings. Owner shall carefully follow the use and conservation manual to ensure total or partial warranty.

Maintenance of fibers and weave shall be performed by Design by Edson Nunes within the minimum period of one (1) year from the date of invoice. Warranty shall be canceled otherwise, as explained below. In case of problems concerning the use and conservation manual, you shall contact *Design by Edson Nunes at +55 (11) 3445-9385 or at +55 (11) 98383-7379 WhatsApp - Edson.*

Warranty of one (1) year after date of invoice.

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USE AND CONSERVATION MANUAL

Do not keep any heavy or sharp object near natural fiber panels or furniture. Also, avoid putting any substantial weight on the fibers when moving panels or furniture, keeping them from getting damaged.

Cleaning and maintenance: Cleaning shall be done with the use of a vacuum and a soft brush attached to its extension tube.

Cleaning of residues that cannot be performed with the vacuum shall be done with a clean cloth wet with water and neutral soap. Cleaning shall be always done following the direction of the fibers, never against it.

Technical cleaning: if the cleaning methods previously mentioned are not effective, you shall contact *Design by Edson Nunes* at + 55 (11) 3445-9385 or at +55 (11) 98383-7379 WhatsApp - Edson.

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QUALITY CERTIFICATE

We work with natural fibers of great quality, often with exclusive creations for your project.

As part of natural aging, products made with natural fibers will typically turn darker with time.

The nuance in the color of the natural fiber is also common.

The expansion and contraction of fibers can naturally occur according to air humidity and temperature oscillations. That can be controlled with adjustments on the air conditioning/heating system.

We make use of flame retardants in commercial projects and their furniture, with a report provided by IPT and the Fire Department from the cities of Rio de Janeiro and São Paulo. **TEST REPORT PROVIDED**

This product (flame retardant) is regulated by IPT (initials for Institute for Technological Research in Brazilian Portuguese) according to NBR 9442/86 regulation, approved and classified as "A" on the fire test for flame propagation. The product is also regulated by SRI according to the ASTM E662 - Determination of smoke density and toxicity testing - Dm level: 124 - 318 (<450), IIA class in accordance with IT 10.

As a preventive action procedure, we use anti mold in all coastal area projects or in areas where the air humidity is relatively high.